

Enhancing Performance through Understanding Yourself and Others

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This course is centered on the DISC Performance Assessment. Prior to class, each participant will take the online DISC assessment.

This workshop focuses on understanding the DISC Profile results and learning to work well together as a diverse team. The modules are:

1. *Understanding Behavior*
2. *Determining Your Behavior*
3. *Understanding DISC Dimensions of Behavior*
4. *Increasing your Personal Effectiveness*
5. *Your Classical Profile Pattern*
6. *Learning to Adapt Your Behavior with DISC*
7. *Developing Strategies for Success.*
8. *Wrap Up*

Wouldn't you like to eliminate the words "helpless desk" from your customer's vocabulary?
